



Flexible, affordable **hosting** solutions

Microsoft Dynamics CRM

800-880-1960 • info@toplineresults.com

TopLine Results Corporation is the premier CRM hosting and consulting company in North America. Our staff of experienced and certified professionals across multiple states ensures your company the best and most reliable CRM experience available anywhere. With amazingly affordable hosting plans — including our comprehensive Enterprise hosting package — we have a plan to meet every company's budget and wish list!

With the security and flexibility of an SAS 70 certified datacenter, TopLine hosting takes the worry and stress out of your CRM system. You no longer need to maintain expensive servers and manage software patches and upgrades. TopLine's team of experts takes the guesswork out of setting up and maintaining CRM, so you can concentrate on increasing your sales, managing your customers and growing your business!

Award-winning CRM experts. Thousands of satisfied customers.

Microsoft Dynamics CRM Online: \$44

Vendor hosted • Single-user minimum

- No maximum user limit
- 5 GB of data storage
- 99.9% uptime
- Service pack updates
- Product troubleshooting

Additional services available through TopLine Results

- Support
- Training
- Consulting

Microsoft Dynamics CRM Professional Hosting: \$65

Partner hosted • 5-user minimum

- No maximum user limit
- Unlimited data storage
- Service pack updates
- Rolling 7-day database archive
- Custom introduction to CRM
- Microsoft CRM cheat sheet
- Quarterly training webinars
- Microsoft CRM offline support
- Mobile integration support
- Microsoft Office integration support
- Personalized support service
- Direct call access to support
- Dedicated email support
- Support log

Additional services available through TopLine Results

- Consulting

Microsoft CRM Dynamics Enterprise Hosting: \$99

Partner hosted • 10-user minimum

Enterprise hosting provides a comprehensive turnkey CRM solution which helps ensure a successful implementation for your organization. With all the benefits of our Professional plan, Enterprise also includes the following:

- Custom field configuration
- New screen creation
- Sales pipeline set up
- Workflow automation
- Security roles assigned
- Territory alignment
- Dashboard & reporting support
- Data imports
- Marketing campaign creation
- Mail merge assistance
- CRM improvement analysis
- Quarterly training webinars
- Contextual coaching updates

Contact our experts to get started today!

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Note: Please request a formal proposal for complete details and features.

Pricing is per-user per-month with a one-year contract for Professional or Vendor hosting and a two-year contract for Enterprise hosting. Additional charges may apply.



Why choose TopLine Results?

Quality - We are committed to producing a hosted solution to meet your needs with the highest degree of satisfaction.

Reliability - Certified and experienced consultants and a secure SAS 70 datacenter ensure you the best CRM experience available anywhere!

Speed - Our competitive edge provides you with a fast turnaround on your hosting project and prompt and efficient support for your ongoing needs.

Services	Microsoft Dynamics CRM Online: \$44*	Professional Hosting Microsoft Dynamics CRM: \$65*	Enterprise Hosting Microsoft Dynamics CRM: \$99*
Microsoft Office integration	✓	✓	✓
Technical issues support	✓	✓	✓
"Dedicated email support"	✓	✓	✓
Direct phone support	✓	✓	✓
"Web-based support"	✓	✓	✓
New user set up		✓	✓
Off-line synchronization		✓	✓
Security roles assigned		✓	✓
Support log		✓	✓
Mobile support		✓	✓
Interactive live training		✓	✓
TopLine CRM video library		✓	✓
CRM cheat sheet		✓	✓
Quarterly trainings		✓	✓
CRM improvement analysis			✓
Custom field configuration			✓
Custom entity development			✓
Workflow automation			✓
Sales pipeline set up			✓
Territory alignment			✓
Dashboards & reports			✓
Data imports			✓
Marketing campaign set up			✓
Mail merge assistance			✓
Contextual coaching updates			✓

*Please request a formal proposal for complete details. Pricing is per-user, per-month with a one-year contract. Additional charges may apply.

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Notes:

1. TopLine Results provides a needs analysis to complete different aspects of consulting. In this assessment, out-of-scope consulting not included in this package will be quoted separately.
2. Data import support includes showing how to properly import from a CSV file, configure data mapping and de-duplication methods. An initial database import from a single, clean CSV file will be the basis for the initial import performed by TopLine Results.
3. TopLine Results provides the necessary knowledge to build a campaign, however, it is the customer's responsibility to create lists, templates and the email infrastructure to execute the marketing campaign.
4. Services NOT included in Enterprise hosting include: automated data imports, data de-duplication services, database conversion, integration from other databases, Web Portal development, lead capturing automation, complex processes, multiple queries, multiple condition workflows, custom scripts, custom SQL reporting services, custom programming, PDA Synchronization and third party add-on software services. If these services are needed they will be quoted separately from the Enterprise hosting fee.

